



Bio

Heather Steranka, MA

- **Certified Diversity Professional**
- **Diversity, Equity & Inclusion Consultant, Trainer & Facilitator**

Pronouns: she/her/hers

Heather Steranka is a certified diversity professional with more than 15 years of management experience in both corporate and non-profit organizations. In 2011 she started a consulting practice – Global Diversity Consulting. In her practice, she works as an intercultural, diversity, equity and inclusion consultant, trainer and facilitator. From 2015-2019 she was the Manager of Learning Programs for YWCA Greater Cleveland, and she continues to work extensively with them as a trusted consultant.

Since 2015 she has been facilitating powerful conversations and dialogues about race, racism and other challenging topics, working with large and small organizations in both non-profit and corporate sectors. Groups can range in size from 6 individuals up to 40 people. This year she has continued to do this important work virtually due to Covid-19.

She has developed curriculum and delivered training on the subjects including: Developing Global Competence, Managing Unconscious Bias, Cross-cultural Conflict, Economic Impact of Racism, Inclusive Leadership and more. She has been a featured speaker, trainer facilitator or guest lecturer for many companies and organizations including: Akron Urban League, Saint Gobain, University Hospitals, American Greetings, Cleveland State University, Jewish Federation of Cleveland, Case Western Reserve University, Hyland, Federal Reserve Bank of Cleveland, and the Cleveland Council on World Affairs.

She has led multicultural teams both virtually and face-to-face. She has been fortunate to work successfully with colleagues, customers, employees, and managers from more than 50 countries around the world. She is passionate about cross-cultural communication and has studied several languages.

For several years she has been a member of Plexus - the LGBTQ Chamber of Commerce in Northeast Ohio, and she was a volunteer for the International Gay Games in 2014. In January of 2020, she volunteered as an evaluator for the Maltz Museum of Jewish Heritage's Stop the Hate®: Youth Speak Out essay contest.

In 2019, she published her first children's book entitled: Becky Says "Woof!" – a story about a dog named Becky and her dog friends around the world. Building on her love of languages and cultures, this book is a cross-cultural introduction for children, introducing them to different countries and teaching them how dogs say "woof" in different languages.

Global Diversity Consulting

Tel: 330-715-8791 | Email: steranka-global@yahoo.com

LinkedIn: <https://www.linkedin.com/in/heathersteranka/>